

Residential (Per Time) Snow Plowing and Removal Specifications Sheet

Plowing of snow at 1.0" or more with total accumulation to be measured at the place of removal. Blowing and drifting snow may alter snowfall measurements from location to location. Any news station or airport measurements will be disregarded. C N'R will have the option to call off any snow removal operations when winds create whiteout and/or dangerous wind chill conditions. Operations will resume once the stated conditions improve.

During a prolonged snowfall where amounts exceed certain thresholds, C N'R will partially clear driveways before accomplishing a complete plow. This is called "opening" (definition noted on contract) of the driveway and it may not be cleared the total width of your driveway. This is to ensure C N'R customers are able to get in and out of their driveways during the heavier / prolonged snow fall events.

For "Light Snow" special events (0.50"-0.99"), this will be serviced like a "Category A" snowfall. C N'R will clear the driveway(s) one time after all the snow has accumulated. This "Light Snow" category is available as an optional service on the contract.

Upon signing up for "Driveway Straight Salt", C N'R will apply this service for most plow-able snowfalls, for most snowfalls under 1 (one) inch, and for most freezing (or re-freeze) precipitation that occurs. The deicer will help diminish any remaining snowpack and performs as an ice melting solution. This service will be completed at the end of each snow event, although it may be necessary to apply during certain snow events to assure traction and safety until a final plow can be completed. The salt is effective to about 15 degrees below zero. The "Driveway Straight Salt" service is available as an optional service on the contract at a base price stated, plus \$0.48 per pound of salt used each visit.

Upon customer request, re-location of snow piles will be charged at an hourly rate. In a situation where C N'R runs out of room to store snow, the customer will be contacted and asked permission to push back piles and/or re-locate piles within the property.

Rates:

- Skid Loader (pushing back piles/re-locating) = \$315 for the initial trip charge which includes one (1) hour, then \$147.00 per hour thereafter.

When a vehicle is parked in the driveway and does not allow C N'R to clear the entire driveway in full, normal fees will still be applied. C N'R will make the effort to clear as much as possible but will take note of the parked vehicle and check on it when C N'R comes back to clear the end of the driveway after the city plow clears the road. Thereafter, upon customer request, C N'R can return to clear the driveway(s) after the vehicle is removed for an additional "special trip" charge, plus the proper plowing price.

If more snow blows into the driveway(s) due to strong winds after a final plow has been completed, the customer may request for C N'R to return to re-plow the driveway(s) for an additional "special trip" charge, plus the proper plowing price.

C N'R will be responsible for staking/flagging of the driveway(s). Staking/flagging is completed sometime during the months of October and/or November (before the ground freezes). Please notify C N'R if you do not want your driveway(s) staked/flagged. Keep in mind that this will raise the risk of damage to items beyond the curb lines. ***knocking down marking stakes/flags should be expected during the course of a plowing season***

RETAINER FEE: The contract states "Any month (5 total) without plowing, a **MINIMUM RETAINER** fee will be charged equal to a 'Category C' snow event". This fee will be invoiced for any month that we do not receive a plow-able snowfall. This is just a small guarantee to cover costs of equipment stored in heat, being on call 24 hours a day – 7 days a week, for employee salary, and to hold a spot on our limited schedule. This minimum fee is cancelled once we do receive a plow-able snow event at 1 (one) inch or more ("Light Snow" & "Driveway Straight Salt" events are optional services and will NOT be credited towards the retainer fee system). Once we do receive a "1 (one) inch or more" plow-able snow during a month, then that month is invoiced per snow event thereafter.

C N'R will NOT be held responsible for shrubs, sod, sprinkler heads, or landscaped areas damaged by snow piles and snow plows. Normal wear and tear of driveways (including paver stones), raised curbs, and/or walkways should be expected – including rust marks from snow plow equipment.

Thank you,
C N'R Lawn N' Landscape